

# Upskill Your Team with genU Training Traineeships



## Now available: Certificate III & IV in Community Services (designed for Employment Services)

genU Training is excited to offer our most popular qualifications as nationally recognised traineeships, designed to support real-world learning and long-term success in the Employment Services sector.

### Courses Available

- Certificate III in Community Services  
CHC32015 – Traineeship
- Certificate IV in Community Services  
CHC42021 – Traineeship

### What Your Team Will Learn

Students will complete units that develop practical skills for their role supporting clients, managing workplace responsibilities, and working effectively in employment services settings.

### Core topics include

- Work with diverse people
- Safe work practices for direct client care
- Maintain wellbeing at work
- Work with people with mental health issues
- Facilitate the interests and rights of clients
- Facilitate responsible behaviour
- Assess co-existing needs
- Develop and maintain networks and collaborative partnerships

### Build Capability in Your Employment Services Workforce

The Certificate III and IV in Community Services align with Employment Consultant, a key role supported by these traineeships. Employers enrolling Employment Consultants in these qualifications may be eligible for PHI funding.

### Blended learning

- Virtual monthly training sessions
- Workplace visits
- Ongoing trainer support throughout the program

**Duration: 13 months**

**Available: Nationally**

### Entry Requirements

- Must be an Australian citizen or permanent resident
- Meet minimum Language, Literacy and Numeracy

**Education for good.**

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## Federal Incentives for Employers & Employees

Employment Consultants are now on the Australian Apprenticeships Priority List, eligible employers may access the Priority Hiring Incentive (PHI) a Federal Government initiative to address skill shortages. Both qualifications offered by genU Training meet PHI criteria and claiming is simple: the online apprenticeship system will notify you when milestones are met. **Note:** Incentives are unavailable if the employee has completed the same qualification within the past 7 years.

### What Does This Mean for You?

#### For Employers

- \$1250 after 6 months
  - \$1250 after 12 months
- Total: \$2500\*

#### For Employees

- \$1250 at 6 months
  - \$1250 at 12 months
- Total: Up to \$2500\*

\*Incentives are subject to eligibility, ongoing enrolment, and active employment at each milestone. Part-time employees receive pro-rata payments.

### How It Works (for Employers)

1. **Speak with genU Training** to discuss your needs
2. genU training will connect with an Apprentice Connect Australia Provider to support you with traineeship paperwork and accessing incentives
3. Complete genU training enrolment and pre training documents
4. genU Training supports you and your staff every step of the way

## Book a meeting today

**Contact:** Katherine Saheed

**Email:** [katherine.saheed@genu.org.au](mailto:katherine.saheed@genu.org.au)

**Phone:** 0437 693 575

Want to explore funding or find the right course?

**Scan the QR code to find out more**



## Education for good.

### Contact us

**Website:** [genutraining.org.au](http://genutraining.org.au)

**Phone:** 1300 582 687

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