

Upskill Your Team with genU Training Traineeships



Now available: Certificate III & IV in Community Services

genU Training is excited to offer our most popular qualifications as nationally recognised traineeships, designed to support real-world learning and long-term success in the community services sector.

Courses Available

- Certificate III in Community Services CHC32015 – Traineeship
- Certificate IV in Community Services CHC42021 – Traineeship

What Your Team Will Learn

Students will complete units that develop practical skills for their role supporting clients, managing workplace responsibilities, and working effectively in community services settings.

Core topics include

- Work with diverse people
- Safe work practices for direct client care
- Maintain wellbeing at work
- Work with people with mental health issues
- Facilitate the interests and rights of clients
- Facilitate responsible behaviour
- Assess co-existing needs
- Develop and maintain networks and collaborative partnerships

Build Capability in Your Community Services Workforce

Certificate III and IV in Community Services strengthen sector skills, helping staff deliver quality, person-centred support. Employers enrolling staff may be eligible for PHI funding.

Blended learning

- Virtual monthly training sessions
- Workplace visits
- Ongoing trainer support throughout the program

Duration: 13 months

Available: Nationally

Entry Requirements

- Must be an Australian citizen or permanent resident
- Meet minimum Language, Literacy and Numeracy

Education for good.



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Federal Incentives for Employers & Employees

Roles such as Aged Care Team Leader, Community Aged Care Support Worker, Disability Support Worker, Residential Care Officer and Youth Worker are now on the Australian Apprenticeships Priority List. Employers may be eligible for the Priority Hiring Incentive (PHI), with Certificate III and IV in Community Services meeting the criteria.

Note: Incentives are unavailable if the employee has completed the same qualification within the past 7 years.

What Does This Mean for You?

For Employers

- \$1250 after 6 months
 - \$1250 after 12 months
- Total: \$2500*

For Employees

- \$1250 at 6 months
 - \$1250 at 12 months
- Total: Up to \$2500*

*Incentives are subject to eligibility, ongoing enrolment, and active employment at each milestone. Part-time employees receive pro-rata payments.

How It Works (for Employers)

1. **Speak with genU Training** to discuss your needs
2. genU training will connect with an Apprentice Connect Australia Provider to support you with traineeship paperwork and accessing incentives
3. Complete genU training enrolment and pre training documents
4. genU Training supports you and your staff every step of the way

Book a meeting today

Contact: Katherine Saheed

Email: katherine.saheed@genu.org.au

Phone: 0437 693 575

Want to explore funding or find the right course?

Scan the QR code to find out more



Education for good.

Contact us

Website: genutraining.org.au

Phone: 1300 582 687

Email: genutrainingenquiries@genu.org.au

