

Upskill Your Team with genU Training Traineeships

CHC33031 Certificate III in Individual Support (Ageing)

genU Training is excited to offer our most popular qualifications as nationally recognised traineeship, designed to support real-world learning and long-term success in the aged care sector.

What Your Team Will Learn

Students will complete units that develop practical skills for their role supporting clients, managing workplace responsibilities, and working effectively in aged care settings.

Core topics include

- Diversity and communication
- Legal, ethical and safe work practices
- Infection control and client care
- Empowerment and independence
- Healthy body systems
- Individualised support
- Aged care, home visits and mealtimes
- Dementia and palliative care support

Blended learning

- Virtual monthly training sessions
- Workplace visits
- Ongoing trainer support throughout the program

Duration: 13 months

Available: Nationally

Build capability in your aged care workforce

The Certificate III in Individual Support (Ageing) supports key roles in the aged care sector, building practical, person-centred skills for high-quality care. A Residential Aged Care officer is a priority occupation, eligible employers may also access PHI funding when enrolling staff.

Roles that may align include

- Aged Care Team Leader
- Aged Care Support Worker
- Patient Care Assistant
- Residential Care Worker

Entry Requirements

- Must be an Australian citizen or permanent resident
- Meet minimum Language, Literacy and Numeracy



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Federal Incentives for Employers & Employees

Residential Aged Care officer and Team leaders are now on the Australian Apprenticeships Priority List, eligible employers may access the Priority Hiring Incentive (PHI) a Federal Government initiative to address skill shortages. This qualification offered by genU Training meets PHI criteria and claiming is simple: the online apprenticeship system will notify you when milestones are met.

Note: Incentives are unavailable if the employee has completed the same qualification within the past 7 years.

What Does This Mean for You?

For Employers

- \$2,000 after 6 months
 - \$3,000 after 12 months
- Total: \$5,000*

For Employees

- \$1,750 at 6 months
 - \$1,750 at 12 months
- Total: Up to \$3,500*

*Incentives are subject to eligibility, ongoing enrolment, and active employment at each milestone. Part-time employees receive pro-rata payments.

How It Works (for Employers)

1. **Speak with genU Training** to discuss your needs
2. genU training will connect with an Apprentice Connect Australia Provider to support you with traineeship paperwork and accessing incentives
3. Complete genU training enrolment and pre training documents
4. genU Training supports you and your staff every step of the way

Book a meeting today

Contact: Katherine Saheed

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funding or find the
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