

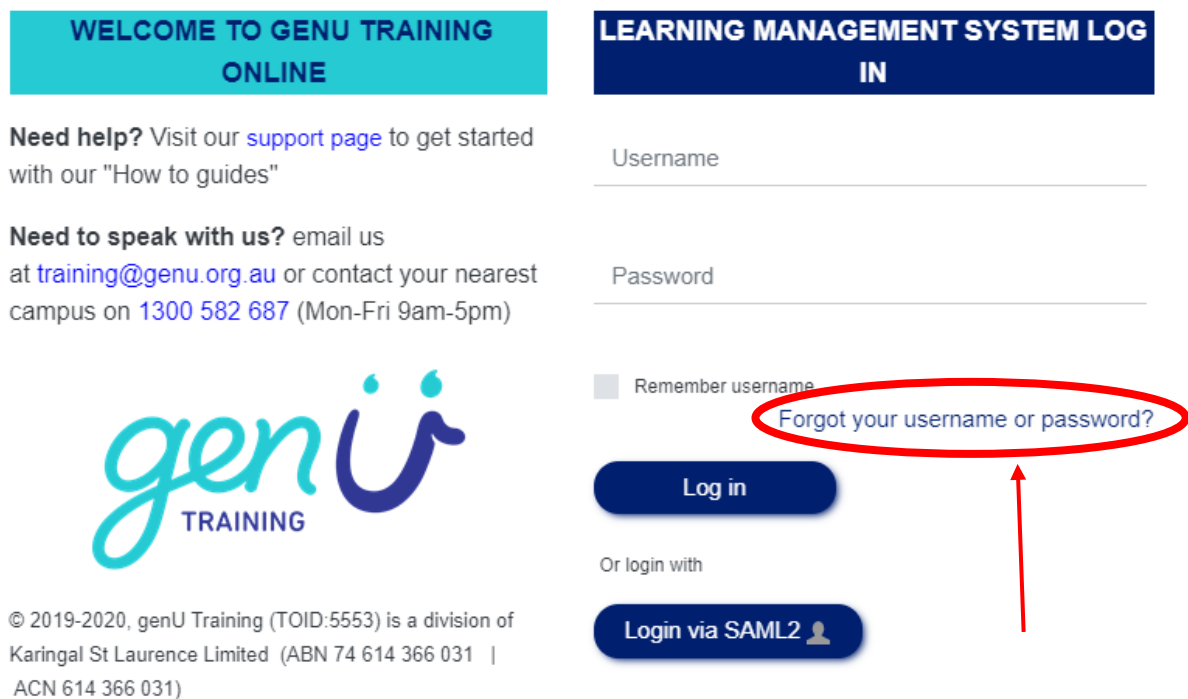
How to log into genU Training Online for the first time

Step 1

Select this link <https://www.genutrainingonline.org.au> to go to genU Training online.

Step 2


Select "Forgot your username or password?"



WELCOME TO GENU TRAINING ONLINE

Need help? Visit our [support page](#) to get started with our "How to guides"

Need to speak with us? email us at training@genu.org.au or contact your nearest campus on [1300 582 687](tel:1300582687) (Mon-Fri 9am-5pm)



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LEARNING MANAGEMENT SYSTEM LOG IN

Username


Password

Remember username

[Forgot your username or password?](#)

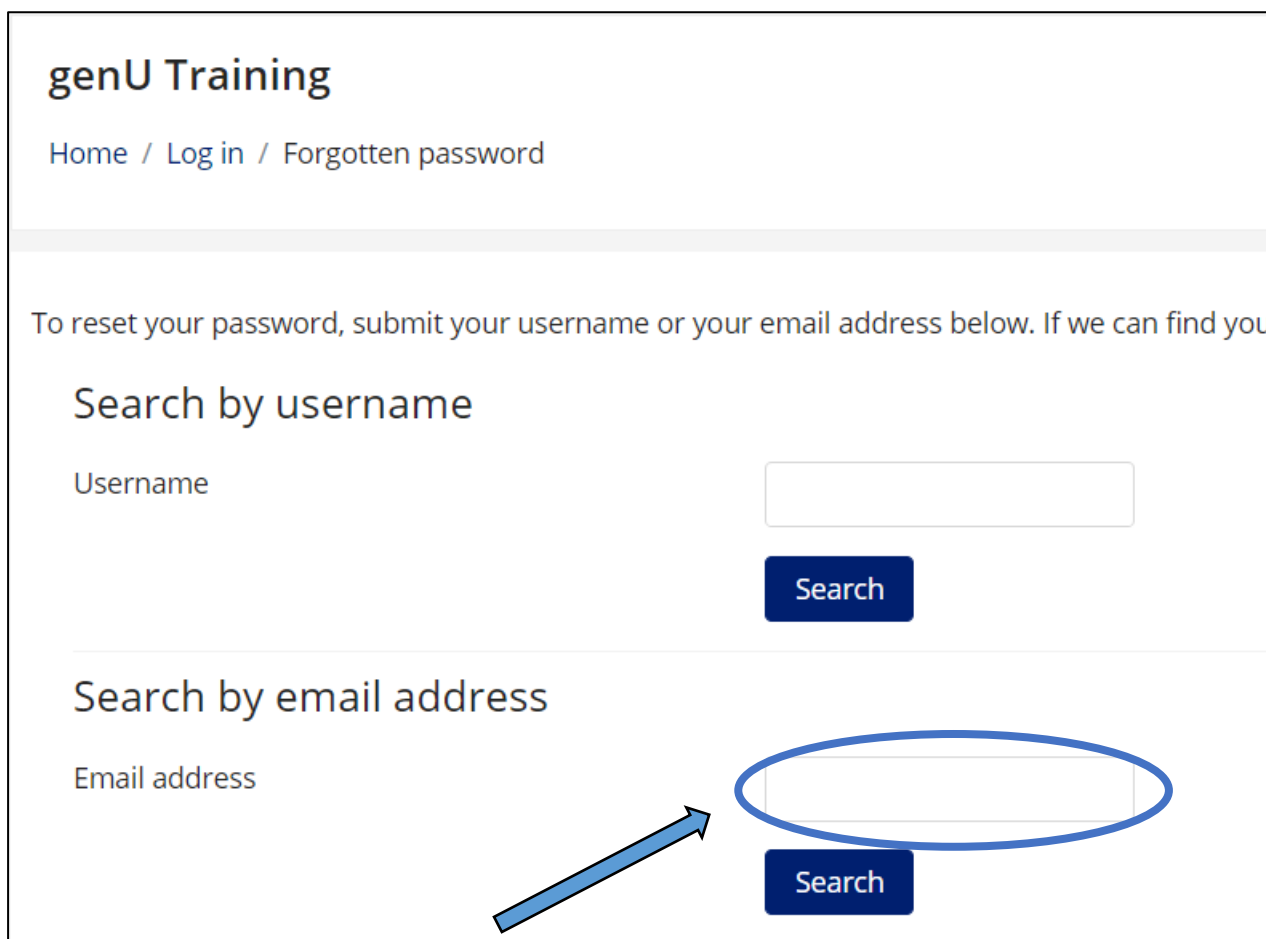
Log in

Or login with

Login via SAML2 

Step 3

Enter your enrolment email address in the “Search by email address” text box and select the **Search** button



genU Training

[Home](#) / [Log in](#) / [Forgotten password](#)

To reset your password, submit your username or your email address below. If we can find you

Search by username

Username

Search

Search by email address

Email address

Search

Step 4

You will receive an email titled “genU Training: Password reset request”.

What if I don't get an email?

1. Wait a couple of minutes.
2. Check your spam or junk email folder, just in case – if you find it there, move the email into your inbox.
3. If you still don't have an email contact us: training@genu.org.au

Step 5

Your user account name and a link to reset your password are in the email. It will be similar to this one. Select the link in your email.

A password reset was requested for your account/username 'yourname' at genU Training.

To confirm this request, and set a new password for your account, please go to the following web address:

https://www.genutrainingonline.org.au/login/forgot_password.php?

(This link is valid for 30 minutes from the time this reset was first requested)

If this password reset was not requested by you, no action is needed.

Step 6


Create a new password


Please enter your new password below, then save changes.


Set password

Username

The password must have at least 8 characters and contain at least one character(s) such as *, -, or #

New password 

New password (again) 

There are required fields in this form marked  .

TIP: Your password must contain at least 8 characters with at least 1 uppercase, 1 lowercase, 1 numeric and 1 symbol.

What do I do next time?

To log in again go to <https://www.genutrainingonline.org.au> and enter your username and password.

Visit our [support page](#) for more information.

What if I still can't log in?

If you still can't log in after following these steps please contact us:

training@genu.org.au